

**Customer Information**

Residential Customer     Business Customer     Over 18 Years of Age

Name \_\_\_\_\_ SS# \_\_\_\_\_

Name \_\_\_\_\_ SS# \_\_\_\_\_

Business Name \_\_\_\_\_ Tax ID# \_\_\_\_\_

E911 Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Name in Directory \_\_\_\_\_

Date Service Requested \_\_\_\_\_ (Allow 2 business days)

Billing Name & Address (if different) \_\_\_\_\_

Current Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Cell \_\_\_\_\_ Fax \_\_\_\_\_

**Bundles**

<p>Armstrong Residential <b>\$94<sup>95</sup></b></p> <p><b>VOICE, VIDEO &amp; DATA CONNECT</b></p> <p>Unlimited Local Calling 60 Minutes Nationwide Calling Plus Your Choice of 4 Calling Features like Caller ID, Call Waiting, Voicemail &amp; More</p> <p>Basic Cable TV 3Mb High Speed Internet</p>	<p>Armstrong Residential <b>\$54<sup>95</sup></b></p> <p><b>VOICE &amp; DATA CONNECT</b></p> <p>Unlimited Local Calling 60 Minutes Nationwide Calling Plus Your Choice of 4 Calling Features like Caller ID, Call Waiting, Voicemail &amp; More</p> <p>1Mb High Speed Internet</p>	<p>Armstrong Residential <b>\$64<sup>95</sup></b></p> <p><b>VOICE &amp; VIDEO CONNECT</b></p> <p>Unlimited Local Calling 60 Minutes Nationwide Calling Plus Your Choice of 4 Calling Features like Caller ID, Call Waiting, Voicemail &amp; More</p> <p>Basic Cable TV</p>	<p>Armstrong Business <b>\$135<sup>95</sup></b></p> <p><b>VOICE, VIDEO &amp; DATA CONNECT</b></p> <p>Unlimited Local Calling - 2 Lines Plus Your Choice of 4 Calling Features like Caller ID, Call Waiting, Voicemail &amp; More</p> <p>Basic Cable TV 3Mb High Speed Internet</p>	<p>Armstrong Business <b>\$69<sup>95</sup></b></p> <p><b>VOICE &amp; DATA CONNECT</b></p> <p>Unlimited Local Calling Plus Your Choice of 4 Calling Features like Caller ID, Call Waiting, Voicemail &amp; More</p> <p>1Mb High Speed Internet</p>
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- Armstrong Residential Voice, Video & Data** - \$94.95/mo
  - Armstrong Residential Voice & Data** - \$54.95/mo
  - Armstrong Residential Voice & Video** - \$64.95/mo
  - Unlimited Nationwide Calling** - \$10.00/mo (Residential Customers Only)
  - Armstrong Business Voice, Video & Data** - \$135.95/mo
  - Armstrong Residential Voice & Data** - \$69.95/mo
- Deposits based on customer credit with the maximum equal to two months service.

Bundles include your choice of 4 Calling Features. Please make your choices below in 'Telephone Service' area

**Telephone Service**

- Armstrong Residential Customer** - \$20.00/mo
  - Armstrong Business Customer** - \$27.50/mo
  - Armstrong Rural Residential Customer** - \$32.00/mo
  - Armstrong Business 2nd Line** - \$20.00/mo
- \$25** Service & Installation Fee applies to new telephone service; deposit may be required

Please check the calling features you wish to include with telephone service. Feature installation charge waived with new service.

- 3 Feature Package - Caller ID name & Number, Call Waiting & Call Forwarding - \$5.00
- 4 Feature Package - Caller ID name & Number, Call Waiting, Call Forwarding & voice mail - \$7.00
- Call Waiting - \$1.00
- Call Forwarding - \$1.00
- 3-Way Calling - \$1.00
- Caller ID Name & Number - \$6.00
- Voice Mail - \$3.00
- Additional Directory Listing - \$.50
- PIC Freeze - **Free**
- Non-Published Listing - \$1.00
- Caller ID Number - \$5.00

**Other Services & Rentals**

- Inside Wire Maintenance - \$3.00

# Armstrong Application for Service

## Long Distance Service

RingTel Communications offers several choices of long distance carriers. Customers are not required to use RT's long distance. If you would like to use a different carrier, please list your choice in the interlata and intralata areas below.

### RingTel Communications Long Distance

**Flat Rate Plan** - 13¢ per minute, no monthly fee, billed in 6-second blocks after 1-minute minimum

Volume discounts apply automatically when you reach the discount tiers. As you make more long distance calls, you pay less per minute. In addition, all of your long distance charges apply to the discount including personal 800 number and calling card calls.

### Anytime Anyplace

The Anytime Anyplace program allows you to purchase a block of minutes at a reduced rate. Choose the program that best fits your calling habits.

60 Anytime Anyplace Minutes - \$5.00

120 Anytime Anyplace Minutes - \$9.50

240 Anytime Anyplace Minutes - \$18.00

360 Anytime Anyplace Minutes - \$26.00

500 Anytime Anyplace Minutes - \$35.00

1000 Anytime Anyplace Minutes - \$68.00

Customer will be charged flat rate regardless of actual minutes used. Any time over package will be charged at 12¢ per minute. Personal 800 minutes are included in Anytime Anyplace packages. Calling Card minutes are not included in package. Rates apply to Continental USA only.

**800/888/877/866 Toll Free Service** - 15¢ per minute, first 20 minutes are FREE, billed in 6-second blocks after 12-second minimum

I have chosen not to use RingTel Communications as my long distance carrier. Please use the following long distance carrier(s) for my intralata (in area) and interlata (out of area) toll service. This appointment shall remain in effect unless modified.

Intralata (in area) Choice \_\_\_\_\_ Interlata (out of area) Choice \_\_\_\_\_

## Internet Service

\$50 DSL Service & Installation Fee; deposit may be required

**1Mb DSL** - \$44.00

**3Mb DSL** - \$53.00

**5Mb DSL** - \$62.00

**1Mb Wireless** - \$44.00

**2Mb Wireless** - \$55.00

**3Mb Wireless** - \$69.95

**5Mb Wireless** - \$99.95

**SecureIT Live** - \$5.00

**SecureIT Supported Remote Installation** - \$14.95

**SecureIT Plus** - \$8.00

**SecureIT Fresh Start Installation** - \$29.95 (Includes virus/spyware clean-up & guarantee)

**Online Backup (50gb)** - \$6.95

If New Customer, Preferred User Name (up to 15 characters) \_\_\_\_\_

If Current Customer, Current User Name \_\_\_\_\_

Mother's Maiden Name (for security) \_\_\_\_\_

### Computer System Type

Windows 7  Windows 2000  Windows XP  Vista  Web TV  Macintosh

Note: Ethernet card required for DSL

## Cable Television Service

Available in the city limits of Armstrong

\$25 Service & Installation Fee applies to new cable television service; deposit may be required

**Basic Cable** - \$45.00

**Premium Channels\***  Digital Expanded - \$13.00  HBO - \$13.00

Cinemax - \$13.00

Starz/Encore - \$13.00

**Box Rental**

Digital Box - \$5.00

DVR Box - \$14.95

\*Requires Basic Cable service. Discounts apply for multiple premium channels.

### Emails

Up to 4 additional email accounts are included with service. Extension will be @ringtelco.com for DSL customers. You are not required to use any additional usernames. Usernames need to be 15 characters or less.

1st additional email address \_\_\_\_\_

Real Name \_\_\_\_\_

2nd additional email address \_\_\_\_\_

Real Name \_\_\_\_\_

3rd additional email address \_\_\_\_\_

Real Name \_\_\_\_\_

4th additional email address \_\_\_\_\_

Real Name \_\_\_\_\_



www.ringtelco.com

712-866-8000 Ringsted

712-868-8000 Armstrong

# Application for Service

*Traditional Service.  
Progressive Technology.*

For nearly 100 years, RingTel Communications has been there for our communities . . . giving of our time, money & talents to improve the lives of others.

*We proudly serve you!*



www.ringtelco.com  
712-866-8000 Ringsted  
712-868-8000 Armstrong

## PIC Freeze

PIC Freeze freezes your long distance carrier choice and prevents unwanted changes to your carrier or 'slamming'. There is **no cost** for this service.

Do you wish to turn on PIC Freeze on all telephone lines?  Yes  No

## Link-Up & Lifeline

I qualify for 'Low Income Telephone Assistance Program'. Please provide me with the 'Link-Up or Lifeline Rate Assistance' Application. Verification required.

## Auto Pay

With our **Auto Pay Program**, you will not have to write another check to pay for your monthly communications bill. When you enroll, we will automatically deduct the 'TOTAL AMOUNT DUE' (found on your bill) from your checking account on the 20th of each month. You will continue to receive your monthly bill for review, but it will reflect 'Direct Payment Program' authorization.

I wish to use Electronic Banking

I (we) hereby authorize RingTel Communications, hereinafter called COMPANY, to initiate debit entries to my (our) checking account indicated below, at the depository name below, hereinafter called DEPOSITORY, to debit same to such account on the twentieth (20th of the month).

This authority is to remain in full force and effect until COMPANY and DEPOSITORY have received written notification from me (or either of us) of its termination and/or bank account is discontinued, in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it. The notification to the COMPANY should reach them prior to the 25th of the month with termination to affect the next month's billing. I understand that adequate account balances must be maintained by me for the Auto Pay debit on the 20th. If not, a fee will be charged to my telephone account and the resulting non-payment could lead to disconnection of service.

**For verification purposes, a voided check must accompany this agreement.**

Name on Account \_\_\_\_\_ Bank Name \_\_\_\_\_  
Transit/ABA Number \_\_\_\_\_ City, State, Zip \_\_\_\_\_  
Account Number \_\_\_\_\_ Signature \_\_\_\_\_

## Authorized Contact Information

Keeping your information private is important to us. In keeping with the Customer Proprietary Network Information (CPNI) rules, we are asking that you provide the information below, so that we can confirm with whom we are speaking when you contact us by phone. Additionally, you may add other 'authorized' users to your account. They can be anyone that you wish, or those that need to have access, to make changes to your account with us.

Additional Authorized Users

1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_

Where were you born? \_\_\_\_\_

Signature \_\_\_\_\_

## Customer Compliance Agreement & Authorization

By establishing account with RingTel Communications (RT) or using any software provided, developed, licensed or owned by RingTel Communications, I agree to be bound by this Agreement and to use the Services in compliance with this agreement and other RT's policies posted from time to time on our website at [www.ringtelco.com](http://www.ringtelco.com).

I understand that all charges are listed on this application are monthly (with the exception of installation and modem charges) and do not include taxes and regulatory fees.

I authorize RingTel Communications to install all appropriate equipment for the services I have requested. I understand that all policies and procedures can be found on RT's website or given upon request. All adults are required to sign this application.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_