

Customer Information

Residential Customer Business Customer Over 18 Years of Age

Name _____ SS# _____

Name _____ SS# _____

Business Name _____ Tax ID# _____

E911 Address _____

City, State, Zip _____

Name in Directory _____

Date Service Requested _____ (Allow 2 business days)

Billing Name & Address (if different) _____

Current Home Phone _____ Work Phone _____

Cell _____ Fax _____

Bundles

Ringsted Residential **\$105⁹⁰**
VOICE, VIDEO & DATA CONNECT
 Unlimited Local Calling
 60 Minutes Nationwide Calling
 Plus Your Choice of 4 Calling Features like
 Caller ID, Call Waiting, Voicemail & More
 Basic Cable TV
 3Mb High Speed Internet

Ringsted Residential **\$59⁹⁵**
VOICE & DATA CONNECT
 Unlimited Local Calling
 60 Minutes Nationwide Calling
 Plus Your Choice of 4 Calling Features like
 Caller ID, Call Waiting, Voicemail & More
 1Mb High Speed Internet

Ringsted Residential **\$64⁹⁵**
VOICE & VIDEO CONNECT
 Unlimited Local Calling
 60 Minutes Nationwide Calling
 Plus Your Choice of 4 Calling Features like
 Caller ID, Call Waiting, Voicemail & More
 Basic Cable TV

- Ringsted Residential Voice, Video & Data**
\$105.90/mo
- Ringsted Residential Voice & Data**
\$59.95/mo
- Ringsted Residential Voice & Video**
\$64.95/mo
- Unlimited Nationwide Calling** - \$10.00/mo

Bundles include your choice of 4 Calling Features.
 Please make your choices below in 'Telephone Service' area

Deposits based on customer credit with the
 maximum equal to two months service.

Telephone Service

Ringsted Residential Customer - \$20.00/mo **Ringsted Business Customer** - \$25.00/mo
 \$25 Service & Installation Fee applies to new telephone service; Telephone deposit - \$50

Please check the calling features you wish to include with telephone service. Feature installation charge waived with new service.

- 3 Feature Package - Caller ID name & Number, Call Waiting & Call Forwarding - \$5.00
- 4 Feature Package - Caller ID name & Number, Call Waiting, Call Forwarding & voice mail - \$7.00
- Caller ID Number & Voice Mail - \$4.00 Caller ID Name, Number & Voice Mail - \$5.00
- Call Waiting - \$1.00 Caller ID Name & Number - \$4.00 PIC Freeze - **Free**
- Call Forwarding - \$1.00 Voice Mail - \$3.00 Non-Published Listing - \$2.50
- 3-Way Calling - \$1.00 Additional Directory Listing - \$.50 Caller ID Number - \$3.00

Other Services & Rentals

Inside Wire Repair Maintenance - \$3.00 Phone Rental - \$2.00

Ringsted Application for Service

Long Distance Service

RingTel Communications offers several choices of long distance carriers. Customers are not required to use RT's long distance. If you would like to use a different carrier, please list your choice in the interlata and intralata areas below.

RingTel Communications Long Distance

Flat Rate Plan - 13¢ per minute, no monthly fee, billed in 6-second blocks after 1-minute minimum

Volume discounts apply automatically when you reach the discount tiers. As you make more long distance calls, you pay less per minute. In addition, all of your long distance charges apply to the discount including personal 800 number and calling card calls.

Anytime Anyplace

The Anytime Anyplace program allows you to purchase a block of minutes at a reduced rate. Choose the program that best fits your calling habits.

60 Anytime Anyplace Minutes - \$5.00

120 Anytime Anyplace Minutes - \$9.50

240 Anytime Anyplace Minutes - \$18.00

360 Anytime Anyplace Minutes - \$26.00

500 Anytime Anyplace Minutes - \$35.00

1000 Anytime Anyplace Minutes - \$68.00

Customer will be charged flat rate regardless of actual minutes used. Any time over package will be charged at 12¢ per minute. Personal 800 minutes are included in Anytime Anyplace packages. Calling Card minutes are not included in package. Rates apply to Continental USA only.

800/888/877/866 Toll Free Service - 15¢ per minute, \$3.00 monthly fee, first 20 minutes are FREE, billed in 6-second blocks after 12-second minimum

I have chosen not to use RingTel Communications as my long distance carrier. Please use the following long distance carrier(s) for my intralata (in area) and interlata (out of area) toll service. This appointment shall remain in effect unless modified.

Intralata (in area) Choice _____ Interlata (out of area) Choice _____

Internet Service

\$50 DSL Service & Installation Fee. DSL Deposit - \$100

1Mb DSL - \$44.00

3Mb DSL - \$53.00

5Mb DSL - \$62.00

SecureIT Live - \$5.00

SecureIT Supported Remote Installation - \$14.95

SecureIT Plus - \$8.00

SecureIT Fresh Start Installation - \$29.95 (Includes virus/spyware clean-up & guarantee)

Online Backup (50gb) - \$6.95

If New Customer, Preferred User Name (up to 15 characters) _____

If Current Customer, Current User Name _____

Mother's Maiden Name (for security) _____

Computer System Type

Windows 7 Windows 2000 Windows XP Vista Web TV Macintosh

Note: Ethernet card required for DSL

Emails

Up to 4 additional email accounts are included with service. Extension will be @ringtelco.com for DSL customers. You are not required to use any additional usernames. Usernames need to be 15 characters or less.

1st additional email address _____

Real Name _____

2nd additional email address _____

Real Name _____

3rd additional email address _____

Real Name _____

4th additional email address _____

Real Name _____

Cable Television Service

Available in the city limits of Ringsted

\$25 Service & Installation Fee applies to new cable television service; Cable deposit - \$80

Basic Cable - \$45.00

Premium Channels* Digital Expanded - \$13.00 HBO - \$13.00

Cinemax - \$13.00 Starz/Encore - \$13.00

Box Rental Digital Box - \$5.00 DVR Box - \$14.95

*Requires Basic Cable service. Discounts apply for multiple premium channels.



www.ringtelco.com

712-866-8000 Ringsted

712-868-8000 Armstrong

Application for Service

*Traditional Service.
Progressive Technology.*

For nearly 100 years, RingTel Communications has been there for our communities . . . giving of our time, money & talents to improve the lives of others.

We proudly serve you!



www.ringtelco.com
712-866-8000 Ringsted
712-868-8000 Armstrong

PIC Freeze

PIC Freeze freezes your long distance carrier choice and prevents unwanted changes to your carrier or 'slamming'. There is **no cost** for this service.

Do you wish to turn on PIC Freeze on all telephone lines? Yes No

Link-Up & Lifeline

I qualify for 'Low Income Telephone Assistance Program'. Please provide me with the 'Link-Up or Lifeline Rate Assistance' Application. Verification required.

Auto Pay

With our **Auto Pay Program**, you will not have to write another check to pay for your monthly communications bill. When you enroll, we will automatically deduct the 'TOTAL AMOUNT DUE' (found on your bill) from your checking account on the 20th of each month. You will continue to receive your monthly bill for review, but it will reflect 'Direct Payment Program' authorization.

I wish to use Electronic Banking

I (we) hereby authorize RingTel Communications, hereinafter called COMPANY, to initiate debit entries to my (our) checking account indicated below, at the depository name below, hereinafter called DEPOSITORY, to debit same to such account on the twentieth (20th of the month).

This authority is to remain in full force and effect until COMPANY and DEPOSITORY have received written notification from me (or either of us) of its termination and/or bank account is discontinued, in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it. The notification to the COMPANY should reach them prior to the 25th of the month with termination to affect the next month's billing. I understand that adequate account balances must be maintained by me for the Auto Pay debit on the 20th. If not, a fee will be charged to my telephone account and the resulting non-payment could lead to disconnection of service.

For verification purposes, a voided check must accompany this agreement.

Name on Account _____ Bank Name _____
Transit/ABA Number _____ City, State, Zip _____
Account Number _____ Signature _____

Authorized Contact Information

Keeping your information private is important to us. In keeping with the Customer Proprietary Network Information (CPNI) rules, we are asking that you provide the information below, so that we can confirm with whom we are speaking when you contact us by phone. Additionally, you may add other 'authorized' users to your account. They can be anyone that you wish, or those that need to have access, to make changes to your account with us.

Additional Authorized Users

1. _____ 2. _____ 3. _____

Where were you born? _____

Signature _____

Customer Compliance Agreement & Authorization

By establishing account with RingTel Communications (RT) or using any software provided, developed, licensed or owned by RingTel Communications, I agree to be bound by this Agreement and to use the Services in compliance with this agreement and other RT's policies posted from time to time on our website at www.ringtelco.com.

I understand that all charges are listed on this application are monthly (with the exception of installation and modem charges) and do not include taxes and regulatory fees.

I authorize RingTel Communications to install all appropriate equipment for the services I have requested. I understand that all policies and procedures can be found on RT's website or given upon request. All adults are required to sign this application.

Customer Signature _____ Date _____

Customer Signature _____ Date _____